

## VOLUNTEER ROLE DESCRIPTION (B1)

<b>Volunteer Role</b>	<b>Face-To-Face Befriender (Beacon Community Hub)</b>
<b>Location</b>	<b>Beacon Community Church Bacton</b>
<b>Point of Contact</b>	<b>Community Hub Manager</b>
<b>Day and Times</b>	<b>Fridays 11am – 4:00pm (flexible hours to suit)</b>
<b>Summary of Volunteer Role:</b>  To join our team of family volunteers as a Face-To-Face Befriender. To initiate light conversations making our guests feel welcome and at ease and encourage social interaction amongst our guests, being aware that you may need to speak louder or slower if someone is hard of hearing.	
<b>Key Duties:</b>  To assist the family of volunteers with organising and setting up.  To assist the family of volunteers in preparing refreshments as and when required.  To take a lead role in welcoming guests to the hub.  To assist other volunteer befrienders in providing conversation and friendship, bringing to the Community Hub Manager's attention those you have identified who would benefit by being referred to an NNDC Community Connector.  To bring to the Community Hub Manager's attention any concerns about a guest's welfare, particularly identifying loneliness.	
<b>Other Information/Requirements:</b>  Ideally, the role would be best suited to one with a Christian Faith. However, we are willing to consider applicants who are sympathetic to the Christian Faith and the Leadership Team's vision for the hub of demonstrating the love of Jesus.  The role is best suited to one with a confident, friendly, outgoing personality, who is patient and understanding of our guest's varying needs, achieved only via conversation. Allowing conversations to run freely, but throwing in the occasional steer should you need to direct guests to build up their confidence and make them feel comfortable as they settle in. The successful applicant will be subject to a DBS check and pass certificate for working with vulnerable adults, which we will arrange at our cost.	
<b>Additional Information:</b>  Although this is a volunteer role, we will reimburse out-of-pocket expenses including a mileage allowance if required.  This role is a wonderful opportunity to give back to the community and to do something kind. It is very rewarding and can make a huge difference to someone's life and your own by engaging with our mission to combat loneliness and isolation.  We are aiming to fill this position ASAP but will honour any holiday dates.	